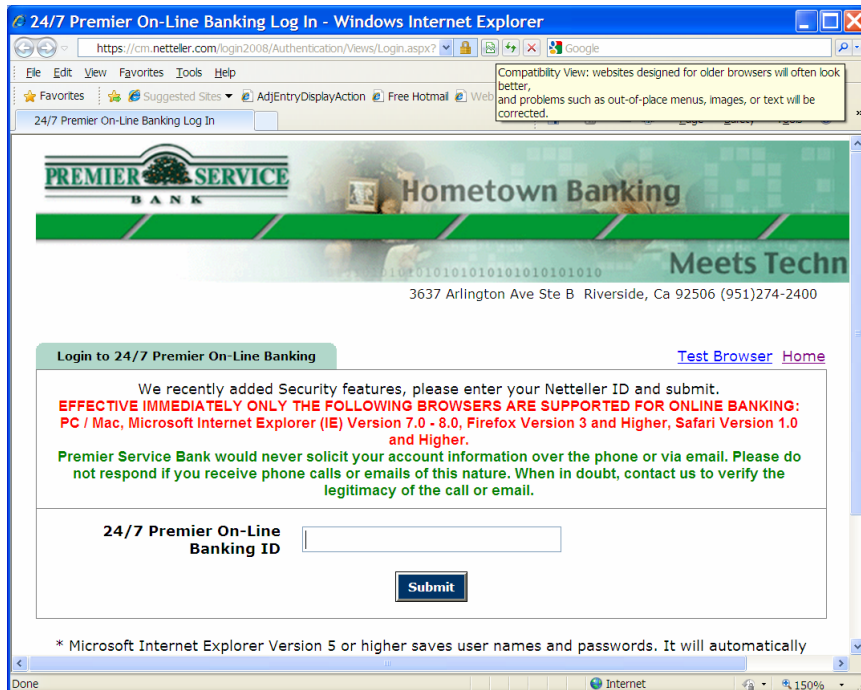


## THINGS TO TRY TO CORRECT ONLINE BANKING ISSUES WITH REGARD TO BEING REDIRECTED BACK TO THE SIGN ON PAGE

Confirming Compatibility View:

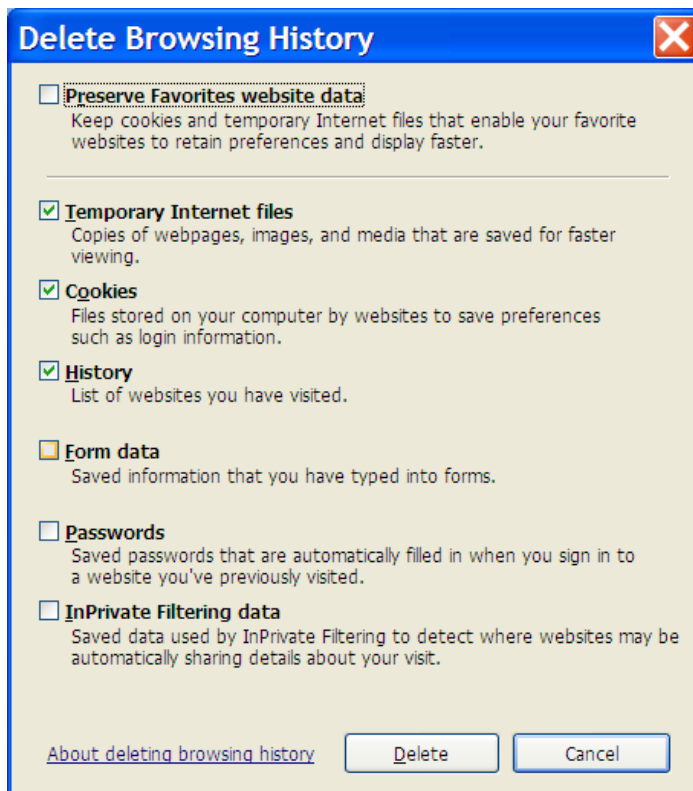
Click on Tools, Compatibility View Settings, Add the NetTeller Website.



From IE (Browser) Clear cookies, temporary internet files and history.

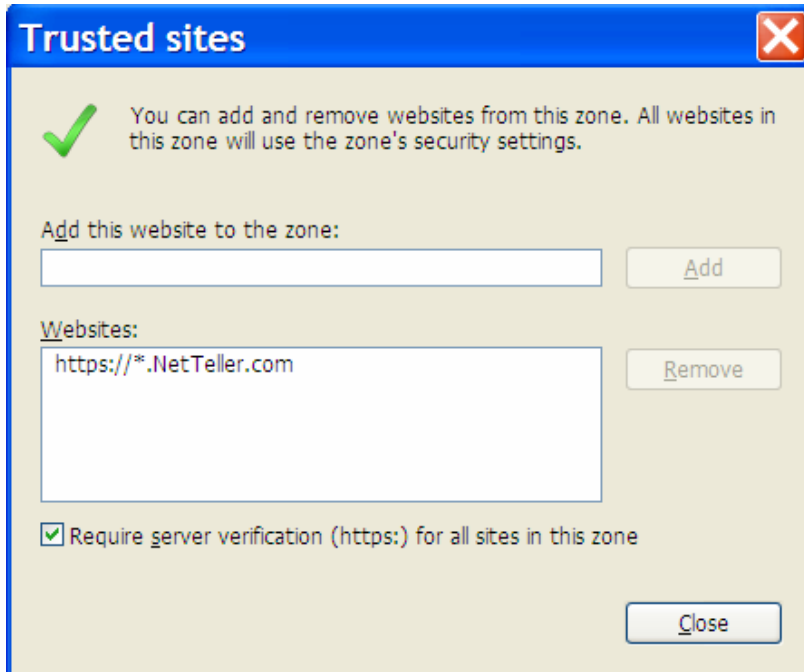
Click on Tools, Internet Options, Under browsing history click delete.

Make sure to **UNCHECK** Preserve Favorites website data click delete.



### Adding as a Trusted Site:

Click on Tools, Internet Options, Security Tab, Trusted Sites, Sites, [https://\\*.NetTeller.com](https://*.NetTeller.com), Click on Add.



### Running IE without add-ons

Click on Start, Programs, Accessories, System Tools, Internet Explorer (no add-ons) Restart maybe required.

